

1. To earn points with Roe Park Rewards you must book direct through the hotel's website, the total cost of accommodation on your hotel bill is applied towards your account. For every pound you spend on accommodation, excluding food and beverage, you will earn 1 point. It's that simple. Additionally, as a valued member in our exclusive program, you may also receive numerous gifts and discounts throughout the year. Personalized recognition, excellent service and exceptional quality are only a few of the benefits you will receive. No points on accommodation will be earned if booked through a 3rd party website.
2. As a Roe Park Rewards member, you will automatically receive complimentary use of robes, slippers and bottled water each time you stay at the Roe Park Resort. You can also avail of 10% discount off Spa Treatments and 10% off Green Fees.
3. Roe Park Rewards offer rewards may not be combined with other offers and discounts, unless otherwise stated at the time of redemption.
4. Your Loyalty club card and any associated offers are valid at the Roe Park Resort only.
5. No purchase is necessary to receive a Loyalty Club membership card from the Roe Park Resort – simply apply online or sign up at reception.
6. Should you forget to claim points on check-out, members have a grace period of 7 working days to recover these points by calling the hotel directly. Points cannot be back dated after this period.
7. All transactions can be viewed online and offers and rewards accounts can be viewed online at: <https://www.giftcardandloyalty.com/myrewards.bootstrap/default.asp?merchant=RoeParkResort>
8. You may occasionally receive complimentary offers and incentives. Incentive offers may be issued in recognition of various events, such as birthdays and anniversaries. You will be notified of offer eligibility via mail and/or on your transaction receipt.
9. Points cannot be redeemed on complimentary reward/offer value.
10. To redeem an offer or reward, you must request to redeem an eligible offer at time of booking your stay with us via phone on 028 777 22222 or emailing your details to: reservations@roeparkresort.com. Our staff will be able to check your eligible rewards under your profile details and therefore redeem your requested reward should you wish to proceed with the booking. Please note you will be asked for your loyalty card number for security purposes.
11. Points redeemed during reward redemption are deducted from your account balance at time of redemption.
12. Should a member cancel a reward booking, points can be added back on account on request.
13. Points earned on a transaction may not be applied towards that transaction but may be applied towards any subsequent transaction.
14. Redemption of Incentive Offers are limited to two nights free accommodation B&B. These stays are subject to availability at time of booking.
15. Offer values and rewards may only be redeemed by the cardholder and are non-transferrable.
16. Roe Park Resort may at its sole discretion modify or substitute offer values and rewards of comparable value without notice.
17. The Roe Park Resort reserves the right to discontinue this program at any time without notice.
18. The Roe Park Resort reserves the rights to discontinue membership privileges and void your point balance if any unauthorized points are accrued or redeemed.
19. The Roe Park Resort reserves the right to discontinue membership privileges if the member's account remains inactive for 12 months.
20. The Roe Park Resort reserves the right to void your point balance if your account remains inactive for 24 months.
21. Additional restrictions of use may apply. Check with the hotel for details.